

At Sleep Better Georgia, the health and well-being of our patients and team members has always been of the utmost importance. We understand the concerns and uncertainty surrounding the Coronavirus (COVID-19) and are committed to being responsive to the needs of our community as the situation evolves and more information is provided.

In light of this, we ask that if you, or someone in your household:

- 1. Has had fever or flu like symptoms
- 2. Traveled to Asia, Europe, the Middle East or any area with a known Coronavirus outbreak
- 3. Tested positive for Coronavirus
- 4. Been exposed to someone who tested positive for Coronavirus

Please do not come into the office and call us at 770-394-4310 to reschedule your appointment.

Additionally, to in an effort to limit the spread of COVID19, we have instituted the following precautions in our office:

- 1. Upon your arrival, one of our staff will ask if any of the above apply.
- 2. We will check the temperature of all patients and family members. This will be done with a non-contact thermometer. Anyone with a fever will be sent home.
- 3. We will direct you to the restroom to wash your hands. Soap and water handwashing, for at least 20 seconds, is the correct method of cleaning.
- 4. All solid surfaces in our office will continue to be wiped and cleaned on a regular basis.
- 5. All standard infection control protocols will continue to be employed.

For those patients who fall into a higher risk category (elderly or pre-existing conditions) for severe responses to COVID-19 who would like to reschedule their appointment, we please ask that you notify our office as soon as you have made this decision. Our goal is to provide the top-level customer service and care you have come to expect from us, and we want to guarantee we have the appropriate staffing to do so. We will also be practicing social distancing (such as not shaking hands) as a means of decreasing possible transmission of COVID-19.

Thank you for your understanding during this time. If you have any questions, please feel free to call the office at 770-394-4310 or speak to a staff member directly.

We will continue to monitor the situation as it evolves. We will keep you updated on any changes and continue to provide a safe, healthy and relaxing environment.

We appreciate your effort in helping our community limit the spread of this disease. For more information about the COVID-19, visit https://www.cdc.gov/.

In the meantime, we hope you and your family are healthy and look forward to seeing you soon.